FEDERAL TRADE COMMISSION

IdentityTheft.gov

▼ Checking accounts

☐ Do you think someone opened a new checking account in your name? Order a free copy of your ChexSystems report, which compiles information about your checking accounts.

- To get your report, contact ChexSystems at 1-800-428-9623. Or visit their website consumerdebit.com ↗.
- Then contact every financial institution where a new account was opened. Ask them to close the accounts.

☐ If someone is writing bad checks against your account, contact your financial institution.

- Ask them to stop payment on stolen checks and close your account.
- Ask them to report the theft to its check verification system. The check verification system will tell businesses to refuse the stolen checks.
- Also, contact any business that took the bad check. Explain that someone stole your identity theft. Act quickly, before they start collection action against you.

  > You also can contact check verification companies. Report that your checks were stolen. Ask them to tell businesses to refuse the stolen checks.
  >
  > Telecheck 1-800-710-9898
  >
  > Certegy 1-800-437-5120

☐ If a business rejects your checks, ask the business for an explanation. The business must tell you what information led them to reject your check.

☐ Write down who you contacted and when. Keep copies of any letters you send.